

**AMENDMENTS TO THE CLAIMS**

1. (Currently amended) A method of providing a customer-oriented integrated product and service package for a surgical procedure, comprising:

providing predetermined specifications and conditions of a patient from a medical provider to a service provider;

subsequently customizing, at a tissue bank, an allograft to be used in a predetermined surgical procedure, the allograft being customized to the predetermined specifications and conditions of the patient and of the predetermined surgical procedure to be performed on the patient; and

coordinating, by the service provider, delivery of the customized allograft from the tissue bank to the medical provider, and loaning, by the service provider, graft specific surgical instrumentation to match specifications of the allograft and the procedure,

2. (Original) The method according to claim 1, further comprising:

coordinating delivery of the allograft to a medical facility at which the surgical procedure is to be performed with delivery of the surgical instrumentation.

3. (Currently amended) The method according to claim 2, wherein the allograft is harvested at [[a]] the tissue bank and delivered directly to the medical facility.

4. (Original) The method according to claim 1, further comprising:

training operating personnel in the use of the instruments and skills to perform the surgical procedure.

5. (Original) The method according to claim 1, further comprising:

providing technical support during the procedure.

6. (Original) The method according to claim 5, wherein the step of providing technical support includes providing for the presence of a trained representative knowledgeable in the use of the instruments and the performance of the surgical procedure at an operation location during the procedure.

7. (Original) The method according to claim 1, further comprising:

arranging for the return of the surgical instrumentation after performance of the procedure.

8. (Currently amended) A method of providing a customer-oriented integrated product and service package for a surgical procedure, comprising:

providing predetermined specifications and conditions of a patient from a medical provider to a service provider;

arranging, by the service provider, for delivery of a customized allograft for a predetermined surgical procedure, the customized allograft being sized, by a tissue

bank, according to the specifications and conditions of the patient and of the predetermined surgical procedure; [[and]]

customizing, by the service provider, a surgical instrumentation kit specifically designed for use with the customized allograft and for performing the predetermined surgical procedure; and

loaning, by the service provider, wherein the customized surgical instrumentation kit ~~is loaned~~ to [[a]] the medical provider ~~customer~~ for the performance of the surgical procedure.

9. (Currently amended) The method according to claim 8, wherein the allograft is harvested at [[a]] the tissue bank and delivered directly to a medical facility at which the surgical procedure is to be performed.

10. (Original) The method according to claim 8, further comprising:

prior to the time the surgical procedure is to be performed, providing training to operating personnel in the use of the instruments and skills to perform the surgical procedure.

11. (Original) The method according to claim 8, further comprising:

providing technical support to operating personnel before and/or during the performance of the procedure.

12. (Original) The method according to claim 11, wherein the step of providing technical support includes providing for the presence of a trained representative knowledgeable in the use of the instruments in the instrumentation kit and in the performance of the surgical procedure at an operation location during the procedure.

13. (Original) The method according to claim 8, further comprising:

arranging for the return of the customized surgical instrumentation kit after performance of the surgical procedure.

14. (Currently amended) A method of providing a customer-oriented integrated product and service package for a surgical procedure, comprising:

providing predetermined specifications and conditions of a patient from a medical provider to a service provider;

customizing and sizing, by a tissue bank, an allograft according to the specifications and conditions of the patient and of a predetermined surgical procedure;

arranging, by the service provider, for delivery of [[a]] the customized allograft for [[a]] the predetermined surgical procedure, ~~the customized allograft being sized according to the specifications and conditions of the patient and of the predetermined surgical procedure~~ from the tissue bank to a medical facility at which the predetermined surgical procedure is to be performed; [[and]]

providing, by the service provider, technical support and/or customer support to operating personnel before and/or during performance of the predetermined surgical procedure at the medical facility; and

prior to the time the surgical procedure is to be performed, providing training to operating personnel in the use of the instruments and skills to perform the surgical procedure.

15. (Currently amended) The method according to claim 14, wherein the allograft is harvested at ~~[[a]]~~ the tissue bank and delivered directly to ~~[[a]]~~ the medical facility at which the surgical procedure is to be performed.

16. (Canceled).

17. (Original) The method according to claim 14, wherein the step of providing technical support includes providing for the presence of a trained representative knowledgeable in the use of the instruments in the instrumentation kit and in the performance of the surgical procedure at an operation location during the procedure.